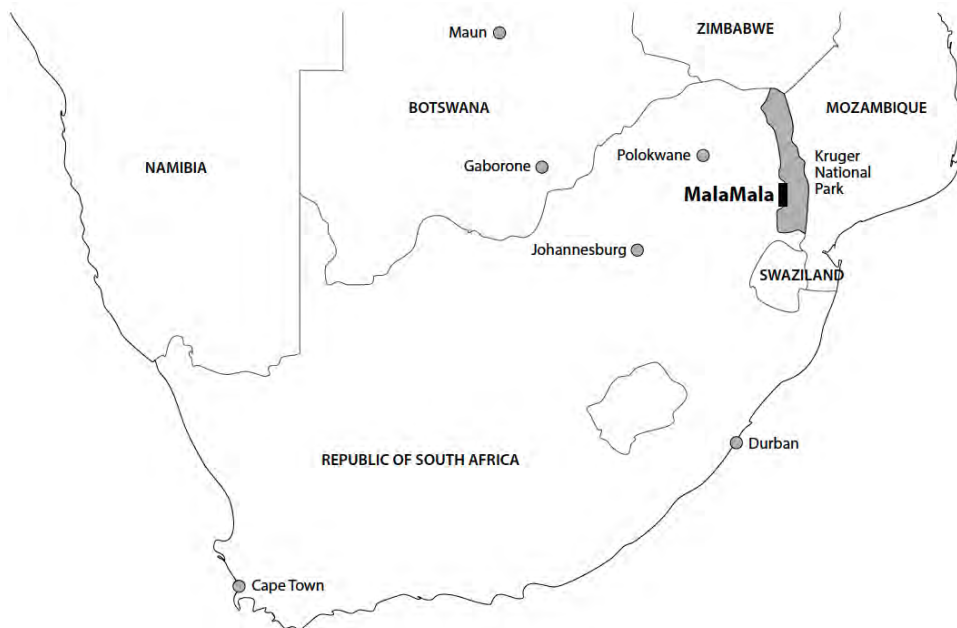




INFORMATION MANUAL 2023

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MALAMALA GAME VIEWING STATISTICS
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MALAMALA & SABLE CAMP LAYOUT



+27 11 442 2267

reservations@malamala.com

www.malamala.com

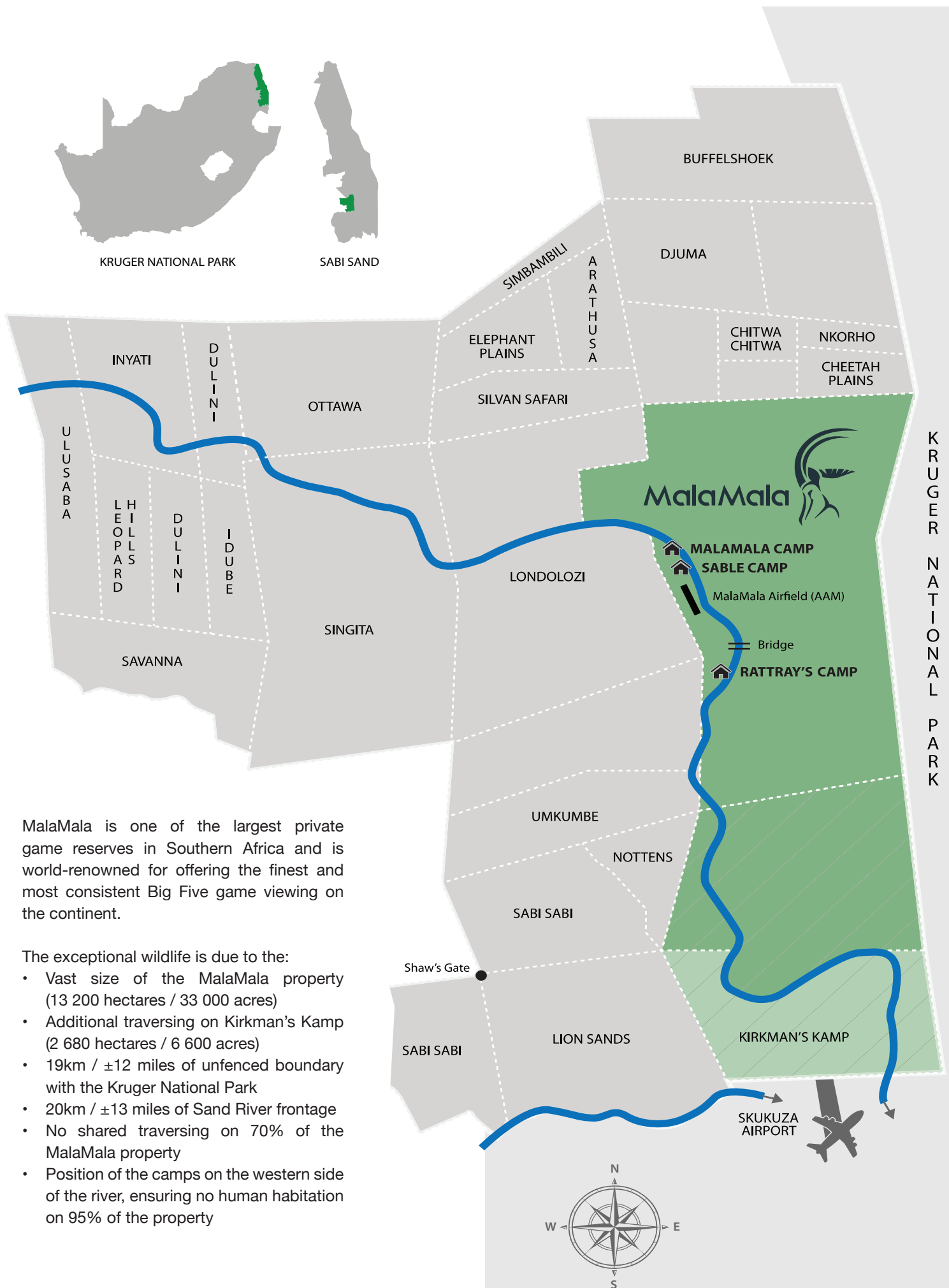
mala_mala

@malamalagameserve

@malamalagameserve

MalaMalaGameReserve

THE MALAMALA GAME RESERVE



MalaMala is one of the largest private game reserves in Southern Africa and is world-renowned for offering the finest and most consistent Big Five game viewing on the continent.

The exceptional wildlife is due to the:

- Vast size of the MalaMala property (13 200 hectares / 33 000 acres)
- Additional traversing on Kirkman's Kamp (2 680 hectares / 6 600 acres)
- 19km / ±12 miles of unfenced boundary with the Kruger National Park
- 20km / ±13 miles of Sand River frontage
- No shared traversing on 70% of the MalaMala property
- Position of the camps on the western side of the river, ensuring no human habitation on 95% of the property

FROM 1993 - 2021 | 28 YEARS OF GAME VIEWING STATISTICS



FACT SHEET

| Rattray's Camp | Sable Camp | MalaMala Camp |
|-------------------------------------|---|---|
| Suites: 128 m ² | Suites: 85m ² | Suites: 85m ² |
| Plunge Pool Deck: 51 m ² | Deck: 15m ² - 20m ² | 1 Single Suite: 40m ² |
| Plunge Pool: 6m ² | | Rooms: 55m ² |
| Verandah: 84m ² | | Deck: 15m ² - 20m ² |

| Camp Facilities | Rattray's Camp | Sable Camp | MalaMala Camp |
|--------------------------------|----------------|------------|------------------|
| Swimming pool | ✓ | ✓ | ✓ |
| Gym | ✓ | ✓ | ✓ |
| Safari shop | ✓ | ✓ | ✓ |
| Deck | ✓ | ✓ | ✓ |
| Outdoor dining | ✓ | ✓ | ✓ |
| Indoor dining | ✓ | ✓ | ✓ |
| Boma | ✓ | ✓ | ✓ |
| Massage facilities | ✓ | ✓ | ✓ |
| Bar | ✓ | ✓ | ✓ |
| Disabled suite | ✗ | ✗ | ✓ |
| Suite / Room Facilities | Rattray's Camp | Sable Camp | MalaMala Camp |
| Air conditioning | ✓ | ✓ | ✓ |
| Mini bar | ✓ | ✓ | ✓ |
| Ceiling fan | ✓ | ✓ | ✓ |
| Deck / Patio | ✓ | ✓ | ✓ |
| Desk / work station | ✓ | ✓ | ✓ |
| Tea / Coffee making facilities | ✓ | ✓ | ✓ |
| Safety deposit box | ✓ | ✓ | ✓ |
| Hairdryer | ✓ | ✓ | ✓ |
| Telephone | ✓ | ✓ | ✓ |
| Private plunge pool | ✓ | ✗ | ✗ |
| In-room dining | ✓ | ✓ | ✓ |
| Wi Fi | ✓ | ✓ | ✓ |
| Outdoor shower | ✓ | ✓ | Suites ✓ Rooms ✗ |
| Bath & shower amenities | ✓ | ✓ | ✓ |
| Robes & slippers | ✓ | ✓ | ✓ |

MalaMala Game Reserve

2023 Rack Rates

Rates are quoted in **South African Rand**
MalaMala Game Reserve (Pty) Ltd – VAT # 4010146332

Valid 01 January 2023 - 21 January 2023

| Rattray's Camp | ZAR per person per night sharing | Single | Children under 12 years sharing |
|-----------------|----------------------------------|-----------|---------------------------------|
| 8 Luxury Suites | 23 000.00 | 34 500.00 | n/a |

Valid 01 May 2023 - 31 December 2023

| Rattray's Camp | ZAR per person per night sharing | Single | Children under 12 years sharing |
|-----------------|----------------------------------|-----------|---------------------------------|
| 8 Luxury Suites | 27 000.00 | 40 500.00 | n/a |

Valid 01 January 2023 - 31 December 2023

| Sable Camp | ZAR per person per night sharing | Single | Children under 12 years sharing |
|--|----------------------------------|-----------|---------------------------------|
| 5 Luxury Suites | 19 800.00 | 29 700.00 | 11 900.00 |
| Lion's Den Suite (2 bedroomed interleading) | 19 800.00 | 29 700.00 | 11 900.00 |
| MalaMala Camp | ZAR per person per night sharing | Single | Children under 12 years sharing |
| 10 Luxury Suites | 18 200.00 | 27 300.00 | 10 900.00 |
| 8 Luxury Rooms | 17 200.00 | 25 800.00 | 10 300.00 |
| 1 Luxury Single Suite | n/a | 18 200.00 | n/a |

Please note: Luxury suites have a bath tub, indoor and outdoor shower. Luxury rooms have an indoor shower only

STAY 4 / PAY 3 Promotion

Valid: 10 January 2023 - 31 March 2023 and 01 November 2023 - 15 December 2023

- Book four consecutive nights at any MalaMala Game Reserve camp and receive one of the nights complimentary
- Arrival and departure date must fall within the valid dates : arrival 10 January 2023 | departure 31 March 2023 (Sable and MalaMala Camp) and arrival 1 November 2023 | departure 15 December 2023 (all camps)

Rate Inclusions

- All meals and snacks
- Drinks (excluding premium brands)
- Game drives in open 4-wheel drive safari vehicles conducted by an experienced ranger
- Nature walks
- Transfers to and from the MalaMala airstrip
- Limited laundry service

Rate Exclusions

- Telecommunication costs
- Skukuza Airport transfers
- Transfers to / from any other camps (excluding MalaMala Game Reserve camps)
- Sabi Sand Wildtuin entrance fee if travelling by road
- **R 195.00 per person per night Community Levy**

| Supplementary Services | Jan 2023 – Dec 2023 |
|--|---------------------|
| Shared road transfer to / from Skukuza Airport per person, one way | R 680.00 |
| Photographic vehicle mounts per mount per day | R 250.00 |
| Private safari vehicle per empty seat out of 6 per day – MalaMala & Sable Camps | R 3 750.00 |
| Private safari vehicle per empty seat out of 4 per day – Rattray's Camp | R 5 350.00 |
| Tour Leader Room – per person per night (includes meals & non-alcoholic beverages) | R 2 700.00 |

Age Restriction:

Rattray's Camp - No children under 16 years **unless the camp is reserved exclusively** in which case, children 12 and older are welcome.

Sable Camp - No children under the age of 12 **unless the camp is reserved exclusively**.

MalaMala Camp - Children of all ages welcome.

Family rooms able to accommodate a third adult or two children are available on request.

MALAMALA GAME RESERVE (Pty) Ltd

STANDARD TERMS AND CONDITIONS

2. RESERVATIONS

2.3 The reservation shall not be secure until such time as the deposit is paid and such payment has been brought to the attention of MalaMala in accordance with 4.6, regardless of whether the time period for payment stipulated in the Provisional Reservation has lapsed or not.

3. RATES

3.1 MalaMala publishes rates from time to time and reserves the right to amend the published rates without notice. The rates quoted by MalaMala include game drives, meals, and drinks over a 24-hour period - all of which form an indivisible portion of the rates quoted. Rates apply to both group and individual reservations and are quoted on a per person per night basis and are inclusive of VAT.

3.2 The rates are quoted in South African Rand (ZAR) and payment is accepted in that currency.

3.3 It is an express condition when entering a business partnership with MalaMala Game Reserve that the MalaMala rates are not published in either print or electronic media at a lesser value than the MalaMala rack rates.

3.4 MalaMala shall not be liable for any rate fluctuations of third-party suppliers whose services MalaMala books on behalf of the Guest.

4. PAYMENT

4.1 All reservations will be on a pre-payment basis. Payment must be made in accordance with the directions in that regard detailed in the Provisional Reservation.

4.2 In the event that payment is not made in accordance with the directions in that regard detailed in the Provisional Reservation then MalaMala reserves the right to treat the reservation as cancelled.

4.3 All payments are to be made in monetary currency, without demand and free of exchange, deduction or set-off.

4.4 Payment in ZAR must be paid directly into the following bank account:

Bank: First National Bank

Account Name: MalaMala Game Reserve (Pty) Ltd

Address: Cornubia

Account No: 625 937 987 90

Branch Code: 21 08 55

4.5 Payment in USD must be paid directly into the following bank account:

Bank: First Rand Bank Ltd

Account Name: MalaMala Game Reserve (Pty) Ltd USD **Address:** FNB Forex, 30 Diagonal Street, FNB Place, Johannesburg, 2001

Account No: 62852697021

Sort Code: 254655

Swift Code: FIRNZAJJXXX

4.6 A copy of the bank transfer notification, together with the Provisional Reservation date and number, must be faxed or emailed to the central sales and reservations office.

4.7 Any bank charges resulting from the payment by the Guest shall be for the Guest's account.

4.8 Payment may be made by means of Master Card, Visa or American Express credit cards. A payment link will be provided by the reservations office.

4.9 In the event that the Guest fails to make payment in accordance with the directions detailed in the Provisional Reservation, and MalaMala does not treat the reservation as having lapsed then payment shall be made when demanded by MalaMala, and in any event by no later than on arrival at the relevant camp.

4.10 Guests shall settle their extras accounts in full prior to departure from camps, with payment to be made in cash or by means of credit card.

4.11 Should the Guest default in making any payment on its due date, MalaMala shall have the right forthwith to cancel the reservation, always subject to MalaMala's rights to damages, and MalaMala shall have the right to retain all moneys paid by the Guest pending the determination of such damages and thereafter to set off the amount so retained against the amount owing.

5. TRANSFERS AND CHECK-IN/CHECK-OUT

5.1 Transfers to and from camps, the airport/airstrips and entrance gates are by road. Transfer times are dictated by passenger numbers and their flight variations. Charges are not levied for the transfer to/from MalaMala airfield.

Other transfers are charged at a nominal rate per person. MalaMala is unable to conduct transfers from Kruger Mpumalanga International Airport but MalaMala is able, on prior request, to make transfer arrangements on behalf of Guests who have a Confirmed Reservation, at an additional cost.

5.2 Check-in time is 14h00 and check-out is 11h00 South African Standard Time. Should a Guest require an earlier check-in or later check-out time then the Guest must request same from management. Arrivals after 20h00 South African Standard Time are not permitted at any camp.

6. POLICIES

6.1 Children:

MalaMala Camp: Children under 12 years, sharing accommodation with full paying adults, pay the quoted child rate. Those under 5 years are not permitted to be taken on game drives unless their parents have reserved a private vehicle for which there may be a charge.

Sable Camp: Children under 12 years are not permitted unless exclusive use of the camp is reserved.

Rattray's Camp: Children under 16 years are not permitted unless exclusive use of the camp is reserved in which case children aged 12 and over will be welcome.

All children qualifying for the reduced rate will need to show proof of age on check-in.

6.2 Tour leader/pilot/driver/guide:

Subject to availability, B grade accommodation may be reserved for bona fide tour leaders, pilots, drivers, and guides. B grade accommodation rate shall apply and is for accommodation and meals only and does not include game drives, bar purchases and other activities.

7. CANCELLATIONS

7.1 No reservation is secure until the deposit detailed in the Provisional Reservation is paid and the Confirmed Reservation is delivered by MalaMala to the Guest.

7.2 MalaMala is entitled to cancel a Confirmed Reservation if the balance of the amount due in terms of the Provisional Reservation is not paid by the due date or dates for payment.

7.3 **Cancellation Fees:** MalaMala shall be entitled to charge the following cancellation fees should a Confirmed Reservation for any period outside high season be cancelled by either MalaMala in terms of 7.2 or by the Client:

- 5% of the quoted total reservation charge if cancelled more than 60 days prior to scheduled arrival.
- 25% of the quoted total reservation charge if cancelled 60 days or less and 31 days or more prior to scheduled arrival.
- 50% of the quoted total reservation charge if cancelled 30 days or less and 15 days or more prior to scheduled arrival.
- 90% of the quoted total reservation charge if cancelled 14 days or less prior to scheduled arrival.

7.4 **High Season Cancellation Fees:** 20 December in one year to 10 January in the following year and 15 June - 15 September. MalaMala shall be entitled to charge the following cancellation fees should a Confirmed Reservation be cancelled by either MalaMala in terms of 7.2 or by the Guest, for a period in high season:

- 5% of the quoted total reservation charge if cancelled more than 90 days prior to scheduled arrival;
- 25% of the quoted total reservation charge if cancelled 90 days or less and 61 days or more prior to scheduled arrival;
- 90% of the quoted total reservation charge if cancelled 60 days or less prior to scheduled arrival.

7.5 **Group Bookings:** Any party reserving 8 rooms or more or exclusive use of the camp is considered a group. Specific group policies apply including deposits and these will be communicated on the provisional reservation.

7.6 Once a group has been confirmed, the applicable cancellation fees will apply.

- 10% of the quoted total reservation charge if cancelled more than 180 days prior to scheduled arrival
- 25% of the quoted total reservation charge if cancelled 180 days or less and 120 days or more prior to scheduled arrival
- 50% of the quoted total reservation charge if cancelled 121 days or less and 60 days or more prior to scheduled arrival
- 90% of the quoted total reservation charge if cancelled 61 days or less prior to scheduled arrival or no show.

7.7 Any cancellation fee shall be subject to the relevant provisions of the Consumer Protection Act such that if the Consumer Protection Act allows only a smaller cancellation fee, then such smaller fee shall apply.

16. PERSONAL INFORMATION (POPI COMPLIANCE)

16.1 MalaMala agrees that it shall -

16.1.1 use and apply appropriate measures, procedures, and controls in the processing of the Client's personal information in terms of this Agreement, it being agreed that MalaMala shall process the Client's personal information in accordance with the MalaMala Game Reserve privacy policy.

16.2.2 ensure that in the course of the performance of its obligations in terms of this Agreement it complies with the Protection of Personal Information Act, 4 of 2013.

16.2 If the Client is an Operator, the Client warrants that -

16.2.1 it has the necessary consent to provide and receive personal information to and from MalaMala;

16.2.2 it shall use and apply appropriate measures, procedures and controls in the processing of personal information in terms of this Agreement; and

16.2.3 it shall ensure that in the course of the performance of its obligations in terms of this Agreement it complies with the Protection of Personal Information Act, 4 of 2013

This is a precis of the detailed terms and conditions which are available on our website (www.malamala.com)

JUNIOR RANGER PROGRAMME

Children's Policy and Rates: Age restrictions do exist and are applied in the interests of personal safety as well as the comfort of other guests.

MalaMala Camp welcomes children of all ages. Children under 12 years, sharing accommodation with full paying adults, pay the quoted child tariff. Children aged four and under are not permitted to dine in the boma in the evenings. Special dining arrangements can be made and baby-sitting services are provided on request, at a nominal charge. Children aged four and under are not permitted to join the game drives, unless their parents / party have reserved a private game drive vehicle at the additional cost.

Family rooms may be used as a triple or a quad room to accommodate children – the sitting room area is converted to a bedroom utilising single beds.

On arrival, the ranger hosting the family will assess the age, enthusiasm and independence of the children and in collaboration with the parents and guardians, various activities will be offered.

The program is tailored to suit each family's specific needs and requirements.

Activities include:

- An interactive, personalised experience with your ranger
- Identifying tracks & tracking animals
- Learning basic bush survival skills
- Bush cooking & baking
- Fishing
- Moulding tracks with plaster-of-Paris
- Bush walks & Fun bush "games"

Children receive a MalaMala backpack on arrival and a "Junior Ranger Certificate" on departure



MalaMala Sable Camp does not accommodate children under the age of 12, unless the entire camp is reserved exclusively.

MalaMala Rattray's Camp does not accommodate children under the age of 16. If the camp is reserved on an exclusive basis, children 12 and above are welcome.

WEATHER STATISTICS

| MONTH | ACTUAL HIGH °C | ACTUAL LOW °C | AVERAGE HIGH °C | AVERAGE LOW °C | RAINFALL (mm) | DAYS OF RAIN |
|-----------|----------------|---------------|-----------------|----------------|---------------|--------------|
| JANUARY | 36 | 20 | 31 | 23 | 207 | 8 |
| FEBRUARY | 34 | 18 | 28 | 22 | 110 | 9 |
| MARCH | 36 | 18 | 31 | 22 | 37 | 5 |
| APRIL | 32 | 12 | 28 | 16 | 14 | 1 |
| MAY | 32 | 10 | 26 | 13 | 1 | 1 |
| JUNE | 33 | 8 | 24 | 11 | 17 | 3 |
| JULY | 33 | 6 | 24 | 11 | 1 | 1 |
| AUGUST | 32 | 8 | 25 | 13 | 0 | 0 |
| SEPTEMBER | 36 | 10 | 28 | 15 | 6 | 1 |
| OCTOBER | 38 | 12 | 27 | 18 | 18 | 4 |
| NOVEMBER | 39 | 16 | 29 | 21 | 123 | 13 |
| DECEMBER | 36 | 15 | 30 | 22 | 67 | 3 |

MALAMALA GAME RESERVE ROAD MAP AND DIRECTIONS

Please ensure you receive an updated road map and directions from the reservations office on confirmation that you will be travelling by road / self drive. The best route to travel within the reserve may change depending on weather conditions. It is essential that you contact the camp reception prior to entering the reserve to receive their advice. For your safety and comfort please ensure that you have entered the Sabi Sand Wildtuin before 16h00.

It is important that you call the camp from Hazyview.

MalaMala Camp & Sable Camp: +27 13 735 9200
MalaMala Rattray's Camp: +27 13 735 3000

After Hours Service / Emergency contact details:
 Mobile/cell: +27 78 100 8810

The MalaMala Game Reserve is a 6-hour drive from Johannesburg via Hazyview. Access to MalaMala is via the Sabi Sand Wildtuin, utilizing **Shaw's Gate**.

There is a per vehicle and per person entrance fee payable at the Sabi Sand Wildtuin gates:

Per vehicle : R 310.00
Per person : R 140.00
***Rates subject to change**

From Hazyview to MalaMala

Travel to Hazyview in the Mpumalanga Province and turn east at the SPAR Centre onto the R536 - towards the Paul Kruger Gate.

After 37,5 kms you will see a brown road sign indicating 'MalaMala' to the left. Turn left onto the dirt road – beware the tight hairpin bend. Follow this road for 3kms.

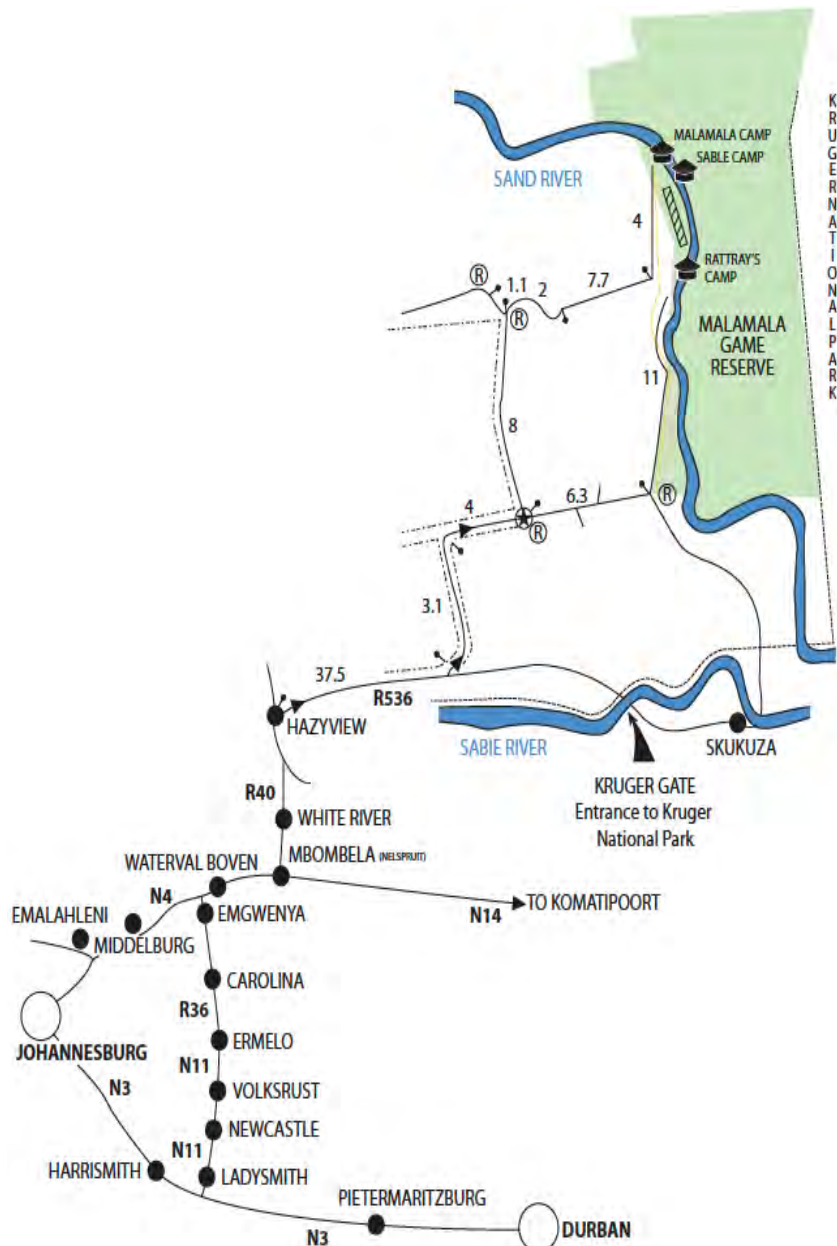
At the T-junction turn right and continue for another 4,2 kms to Shaw's Gate, the entrance to the Sabi Sand Wildtuin.

Here you will be required to pay the ZAR 310.00* entrance fee per vehicle plus ZAR 140.00* per person in cash.

Please ensure that you collect the necessary entrance permit from the gate guard. ***Rates subject to change**

Continue straight, following the signs to MalaMala. After 6,3km you will come to a crossroad. Turn left at the cross road following the sign to MalaMala.

MalaMala Rattray's Camp is approximately 11 km from this point. If travelling to MalaMala Camp and MalaMala Sable Camp **TURN LEFT** at the "Y" junction just before the MalaMala Rattray's Camp turnoff.



MALAMALA GAME RESERVE TRAVEL DETAILS

AIRLINK

Directly into Skukuza Airport, Kruger National Park (SZK)
To and from OR Tambo International Airport (JNB) or Cape Town International Airport (CPT)

| Daily, O R Tambo (JNB) to Skukuza (SZK) | Daily, Skukuza (SZK) to O R Tambo (JNB) |
|---|--|
| 4Z861, JNB / SZK, 10h05 /11h05 4Z865, JNB / SZK, 13h05/14h15 | 4Z862, SZK /JNB, 13h35 /14h40 4Z866, SZK / JNB, 14h40 / 16h05 |
| Daily, Cape Town (CPT) to Skukuza (SZK) | Daily, Skukuza (SZK) to Cape Town (CPT) |
| 4Z651,CPT / SZK, 10h35 / 13h05 | 4Z652, SZK / CPT, 11h40 / 14h25 |

- Reservations on Airlink flights to and from Johannesburg / Skukuza Airport and Cape Town / Skukuza Airport should be made via your travel agent or directly with Airlink(www.flyairlink.com).
- Check-in for Airlink flights is at the Airlink check-in desks in the domestic departures terminals at OR Tambo International Airport and Cape Town International Airport.
- Reservations for road transfers to and from Skukuza Airport and MalaMala Game Reserve must be made through the MalaMala central reservations office and will be invoiced with the reserved accommodation.
A one hour road transfer is available between Skukuza Airport and MalaMala Game Reserve and can be reserved through MalaMala Game Reserve at a cost of ZAR 680.00 per person one way.

FEDERAL AIR

Directly into MalaMala Game Reserve

Federal Air operates a twice daily shuttle service between OR Tambo International Airport (JNB) and MalaMala Game Reserve

Check-in for Federal Air flights is at the Federal Air kiosk, located in the multi-story parkade adjacent to the car rental companies.

Daily, OR Tambo (JNB) to MalaMala:

Departure at 11:30 with estimated arrival at MalaMala at approx. 13:00

Departure at 13:00 with estimated arrival at MalaMala at approx. 14:30

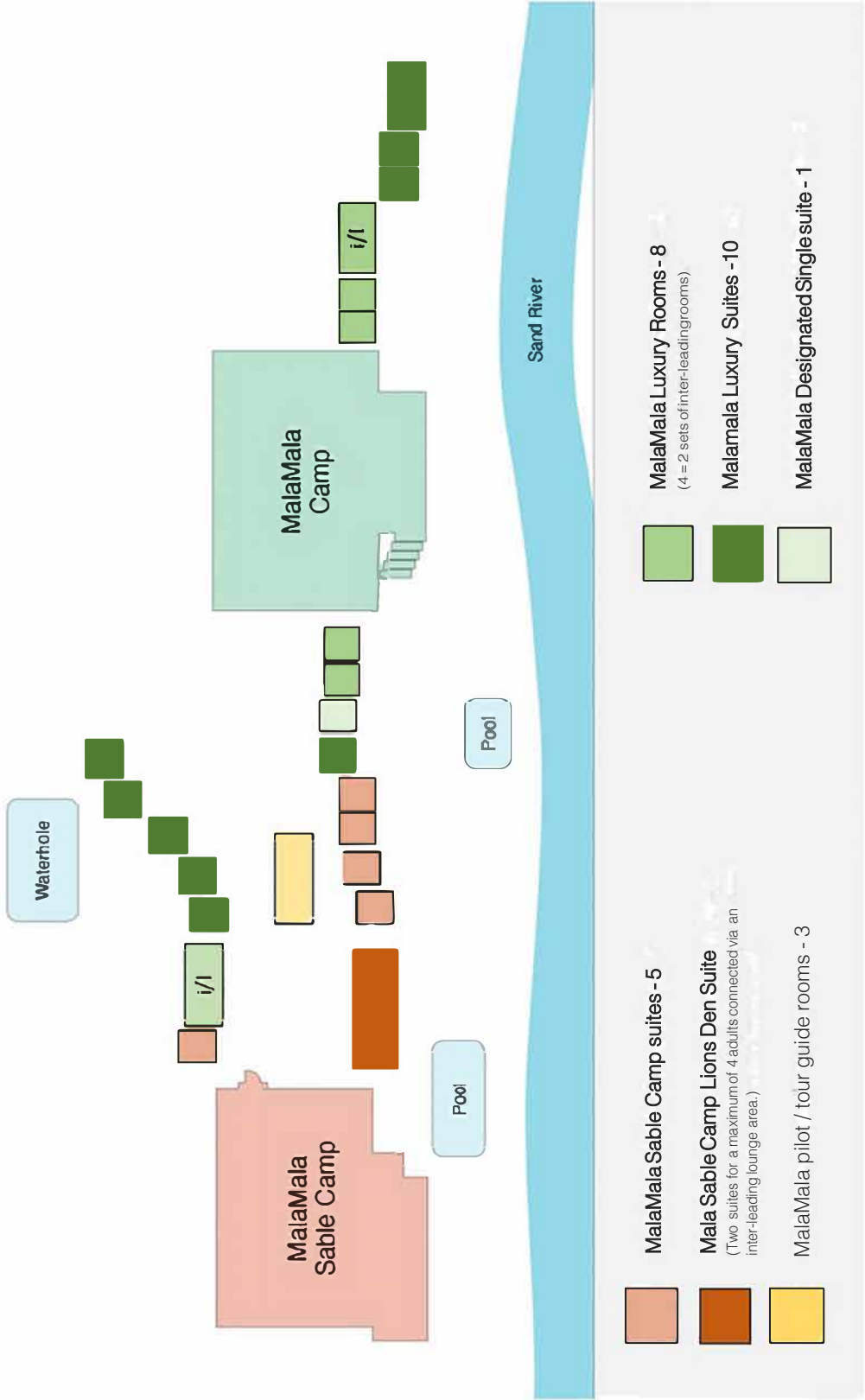
Daily, MalaMala to OR Tambo (JNB):







Departure at 10:00 with estimated arrival at OR Tambo at approx. 12:30

Departure at 13:30 with estimated arrival at OR Tambo at approx. 15:30

Reservations for Federal Air flights to and from Johannesburg and MalaMala Game Reserve should be made directly with Federal Air or through MalaMala Game Reserve Central Reservations.

CAMP LAYOUT



-  MalaMala Sable Camp suites - 5
-  Mala Sable Camp Lions Den Suite
(Two suites for a maximum of 4 adults connected via an inter-leading lounge area.)
-  MalaMala Sable Camp suites - 5
-  MalaMala Luxury Rooms - 8
(4 = 2 sets of inter-leading rooms)
-  MalaMala Luxury Suites - 10
-  MalaMala Designated Singlesuite - 1

